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What is Interoperability?

Interoperability describes the extent to which information technology systems and software applications are able to exchange and interpret data. The secure and timely exchange of mental and physical health information is critical to the coordinated care of clients. Welligent makes it possible for health information systems to work together across organizational boundaries to support the effective delivery of clinical services.

Interoperability in Action

Welligent has assisted several agencies with achieving interoperability through the IBHIS project. IBHIS, the Integrated Behavioral Health Information System, is the Los Angeles Department of Mental Health's secure, web-based information system designed to comply with HIPAA and improve clinical service delivery. Welligent's IBHIS integration permits client demographics, treatment history, and eligibility to be exchanged with the county using real-time web services. This information exchange saves time and money for both clinicians and clients, while improving client care. Welligent was the first IBHIS-certified Electronic Health Record in Los Angeles County. With Welligent, real-time health information exchange is a reality.



Key Benefits

- Connecting providers and payers
- Real-time, web-service transactions
- Accurate and timely information exchange
- Enhanced clinical decision-making
- Improved care process and outcomes
- Reduced costs and increased efficiency

